

Elements of Behavioral Observation Process

1. Plan for Effectiveness
2. Observe People at Work
3. Reach Judgments
4. Interact with Workers
5. Document what You've Seen and Done

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Behavioral Observation Categories

1. Reactions of People
2. Personal Protective Equipment
3. Body Positions & Motions (Materials)
4. Tools & Equipment
5. Orderliness
6. Procedures



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